

Capital Area Behavioral Health Collaborative, Inc.
Member Relations Specialist

CABHC Inc. is a Harrisburg, PA based non-profit company that provides contract management and quality oversight of the Medicaid HealthChoices Behavioral Health Program for the Counties of Cumberland, Dauphin, Lancaster, Lebanon, and Perry. CABHC is currently seeking a Member Relations Specialist.

This position works closely with County based advocacy groups and the contracted Behavioral Health Managed Care Organization to perform the following with the overall outcome to improve services to Members: involvement with and monitoring of Peer Support Services, participate in development and oversight of clinical issues, supporting Members and families in their involvement with the program oversight, develop and monitor reports pertaining to service utilization and quality assessment with specific attention to adults with serious mental illness, oversee the Peer Support Scholarship program, support various CABHC committees, organize and plan an annual training for Members and providers as well as speakers for the Consumer Family Focus Committee. The Member Relations Specialist also oversees the contract monitoring of the agency performing independent Member satisfaction surveys.

Minimum Qualifications: A minimum of a Bachelor's degree in psychology, social work, education, nursing or related field, with six years of experience in the public behavioral health care field. Applicant's experience as a Certified Peer/Recovery Specialist, or in their own recovery will be strongly supported.

The starting salary is at or above \$50,000, and will be based on experience and qualifications. A comprehensive benefits package includes paid time off (PTO) and holidays; health insurance, dental, vision and prescription drug plan; life insurance; and retirement plan. Interested applicants should submit their resume by January 19, 2026 to the attention of:

Aja Bard, Executive Assistant
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CABHC is an Equal Opportunity Employer